

ISSUE 5

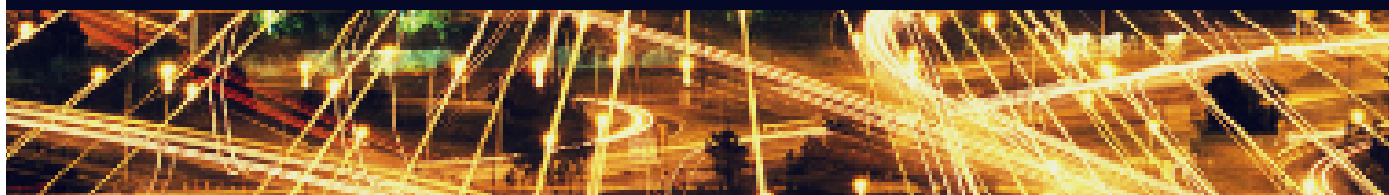
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CLAIMSTECH FORUM

NEWS, VIEWS AND
COMMENTARY



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This month's edition of the ClaimsTech Forum newsletter digs deep into developments in telematics, the whole future of digital claims and we source a few answers as to how to 'make a start' on your digital journey. We also provide details of an exclusive hosted tour to Tel Aviv, Israel, which is a hotbed of Claims and Insurtech developments. Insurance Nexus hosts Connect Claims Europe which reveals precisely how the leading European insurers are transforming the claims function. All those seeking enlightenment and real depth of knowledge should contact the organisers directly.

As ever, please send this newsletter on to your colleagues and contacts, and if you have any queries as to the full range of services we provide our insurer and supplier clients, please contact me here;
info@claimstechforum.com

IN BRIEF

- Sedgwick deploys AI in flooring [replacement](#)
- Theo. Your friendly roadside claims [assistant](#)
- Low tech kit bag solution for on-site [adjusters](#)
- Great study of in car phone usage reveals threats and [opportunities](#)

FEATURED ARTICLES



DIGITAL CHANGE JOURNEY

GETSAFE TRANSITIONS FROM MANUAL TO DIGITAL **CLAIMS HANDLING**



ON LINE FNOL SYSTEM

CAPGEMINI EXPLAINS NEW DIGITAL FNOL **FACILITY (SHORT VIDEO)**



WHEN PEOPLE MATTER

LEXIS NEXIS EMPHASISES ROLE OF PEOPLE IN **CLAIMS MANAGEMENT**



HOME DATA MINING

ROOST HOME TELEMATICS ON THE HUNT FOR **MORE DATA**



ZURICH ASKS QUESTIONS

ZURICH TAKES SERIOUS LOOK AT **TELEMATICS BENEFITS**



FAST & FURIOUS REPAIR

DIRECT LINE REVEALS THEIR **GARAGE OF THE FUTURE**



CLAIMS IN THE DIGITAL AGE

MCKINSEY OUTLINES CHALLENGES AND **OPPORTUNITIES OF DIGITAL**



SMART HOME GETS SMARTER

HOW WILL SMART HOME TRANSFORM **INSURANCE AND CLAIMS?**

INTERESTING COMPANIES



The TechSee platform, powered by Computer Vision AI and Augmented Reality, streamlines key processes for leading P&C insurers. Delivering visual guidance to customers in either assisted service or self-service mode, it enhances agent productivity, slashing claim settlement time and cost per claim, helping to eliminate fraud and boosting NPS.

Visit their website

EVENTS

WANT TO FIND THE KEY TO INSURANCE INNOVATION?

A 3 day Study Tour to workshop, network and learn from a vast range of Insurtechs.

Attend part of the DLD Tel Aviv Innovation Festival.

Be Inspired first hand by this exciting ecosystem.

All in the context of solving your business problems.

GLOBAL INSIGHTS PRESENTS
TEL AVIV STUDY TOUR
18TH -20TH SEPTEMBER 2019

To find out more
information, contact:

david.clamp@merlindc.com

INSURANCENEXUS

Connected Claims Europe

18th & 19th September 2019
Amsterdam, The Netherlands

[Join the Discussion >](#)



Connected Claims Europe (18th & 19th September 2019, Amsterdam)

There is a fantastic speaker line-up and agenda and it's going to be a GREAT couple of days. Hear from Europe's leading insurers and the individuals that are making a real difference to their company's vital claims function including AXA, Chubb, Generali, Legal & General, Mapfre, Metlife, Travelers, Zurich and many more...

Download Brochure and Book

KEEP IN TOUCH

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