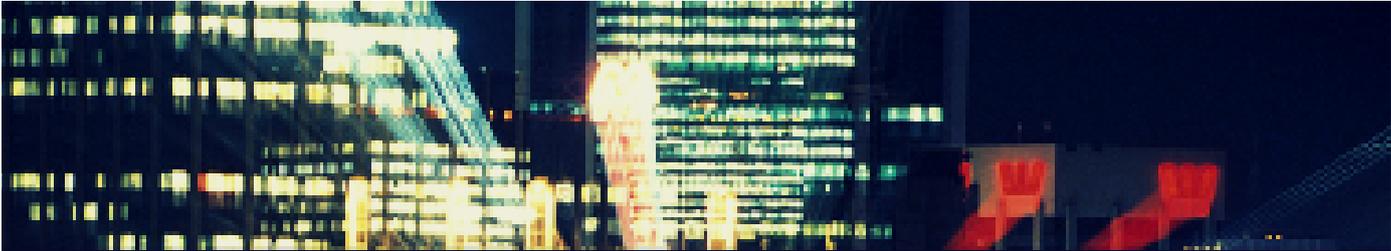


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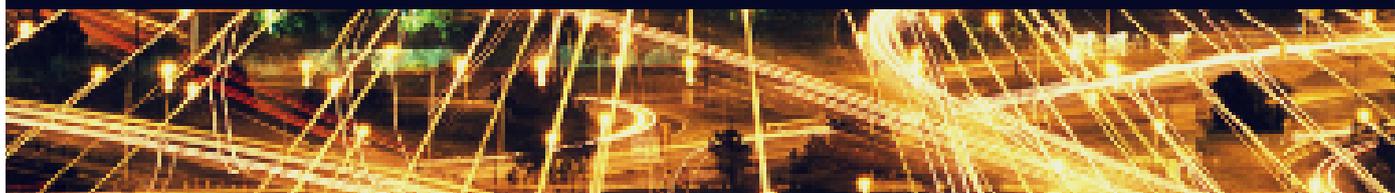
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CLAIMSTECH FORUM

NEWS, VIEWS AND
COMMENTARY



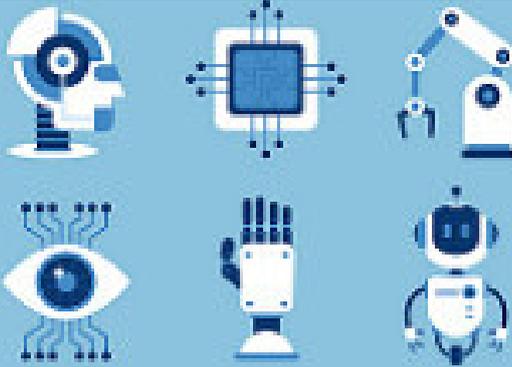
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JEL Consulting is a specialist claims and supply chain transformation consultancy and in this edition of our ClaimsTech Forum newsletter we bring you a collection of new developments across the market including AI work in the Personal Injury space, the increasing role of Chatbots, and a great guide from Harvard Business Review on how to drive innovation in your business.

As ever, please send this newsletter on to your colleagues and contacts, and if you have any queries as to the full range of services we provide our insurer and supplier clients, please contact me here;
info@claimstechforum.com

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- The Zurich Innovation Championship is their first global [Insurtech Competition](#)
 - AXA's admin bots save £140,000 in [six months](#)
 - Autoglass has launched a new integrated [online tool](#)
 - The RPA vendor Blue Prism saw revenues [jump 125%](#)
 - European insurer Allianz SE is increasing the size of its tech [investment fund](#)
 - Latest artificial intelligence and data analytics projects announced to boost productivity and improve [customer service](#)

FEATURED ARTICLES



PERSONAL INJURY AI

'DEFENDANT HUB'
CREATED AS NEW DIGITAL
PROPOSITION IN PI

ASSETS INVENTORY

HOMEZADA IS A NEAT
SYSTEM FOR ITEMIZING
ASSETS

BOTS MANAGE CLAIMS

HARRY THE BOT JOINS
PROPERTY CLAIMS **TEAM**

HBR CRACKS INNOVATION

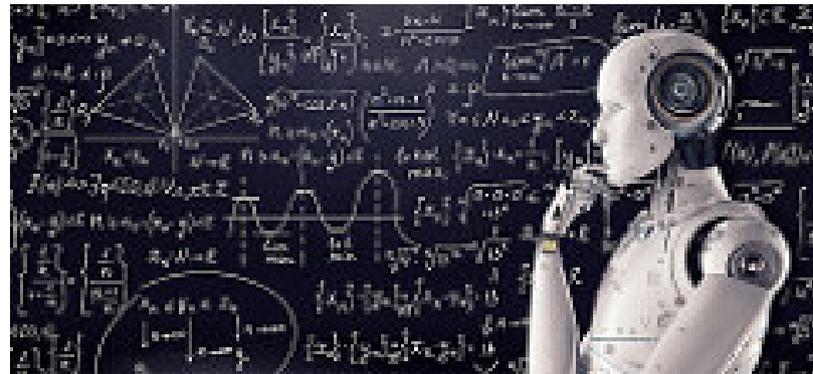
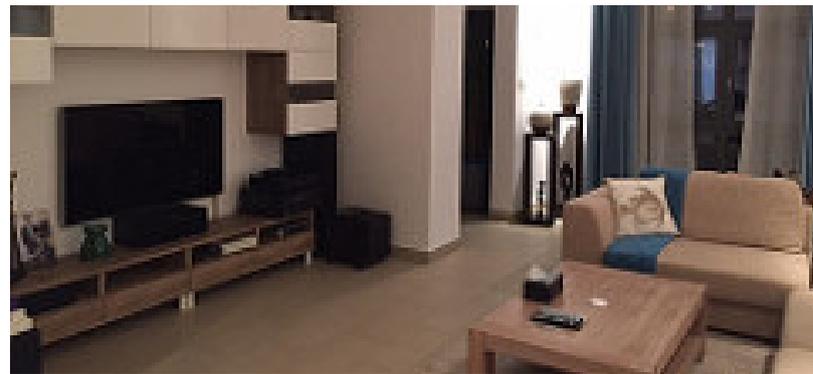
HBR ARTICLE IDENTIFIES
4 DIFFERENT TYPES OF
INNOVATION

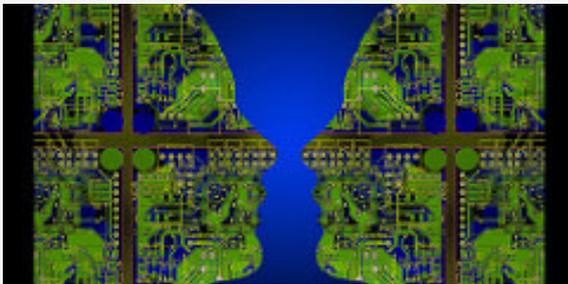
TRIAGE RULES OK

SECRET TO CAR CLAIMS
MGT IS EARLY **TRIAGE**

REPAIR COSTS INCREASE

100% UPLIFT IN REPAIR
COSTS OF MODERN **CARS**





MYTHS OF AI

NEAT SUMMARY OF AI MISCONCEPTIONS AND REAL **OPPORTUNITIES**



CAR INSURANCE TO THE END?

DEBATE OVER FUTURE OF MOTOR INSURANCE CONTINUES **TO RAGE**

INTERESTING COMPANIES



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Previsico is a SpinOut company from Loughborough University providing real-time, street level flood prediction and analytical solutions. It's FloodMap Live technology continuously models flooding using a combination of different weather forecasts. This ensures that customers receive actionable insight to help reduce risk exposures and manage claims. Visit their [website](#)

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